



Pozzani Pure Water Plc
Warwick Road
Fairfield Industrial Estate
Louth
Lincolnshire LN11 0YB
Telephone: (01507) 608100
Fax: (01507) 608090
email:enquiries@pozzani.co.uk
www.pozzani.co.uk

pozzani®

Water Treatment Products

CARTRIDGE FITTING PROBLEM ON OLDER SAMSUNG FRIDGES WITH INTERNAL WATER FILTER CARTRIDGE (DA29-00003G)

The Problem

Some older Samsung fridges were manufactured with a slightly different water filter head, this makes the cartridge a bit more difficult to fit (this usually applies to fridges 6+ years old).

The Solution

If you have already tried to install your new cartridge and failed YOU WILL NEED YOUR OLD CARTRIDGE and proceed as follows:-

- ① Put the old cartridge back in the fridge *fig.1* (if you have not already done so).
- ② Shut off the water supply to the fridge then take 2 glasses of water from the water dispenser *fig.2* (this relieves the water pressure).
- ③ Remove the old cartridge as follows:-

IMPORTANT - Please follow these instructions exactly.

- Push UPWARDS HARD on the bottom of the cartridge whilst rotating to the left *fig.3*.
 - Keep pushing upwards and rotating until the cartridge COMES TO A STOP.
 - Then allow the cartridge to drop out of the filter head *fig.4*.
- ④ Insert the new cartridge. You may need to push it in quite hard until it DOCKS (align keyways first) *fig.5*.
 - Rotate to the right until it comes to a stop *fig.6*, then turn the water back on and flush the water dispenser *fig.7*.

Reason for doing this

Using the above procedure ensures the keyway in the filter head is FULLY OPEN. If you pull the cartridge out too soon (before the positive stop) the keyway is slightly restricted when you come to fit the new cartridge.

